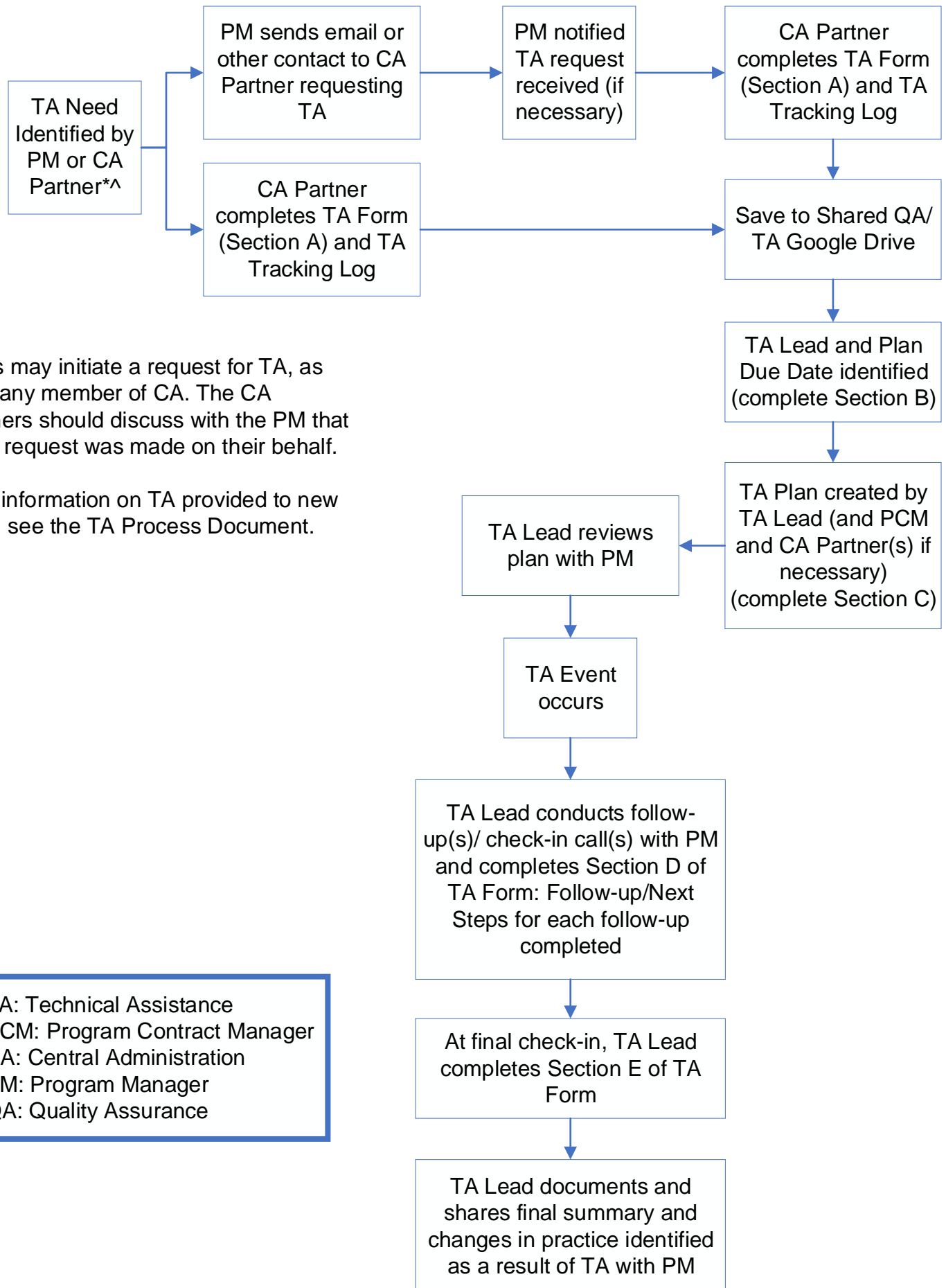


Technical Assistance Process Flow



*PMs may initiate a request for TA, as may any member of CA. The CA partners should discuss with the PM that a TA request was made on their behalf.

^For information on TA provided to new PMs, see the TA Process Document.

TA: Technical Assistance
 PCM: Program Contract Manager
 CA: Central Administration
 PM: Program Manager
 QA: Quality Assurance